

Pavestone's **mission** is to create economic and social value for the organization, partners, employees, customers and society in which it operates, operating throughout the manufacturing chain of granite and stone items with ambition, innovation and in a sustainable manner.

Pavestone's **vision** is to be a reference company in the sector of transforming granite and rock articles, in the markets where it operates.

Scope: Transformation and marketing of natural stone products

Therefore, Pavestone decided to implement a Quality and Environmental Management System (QEMS), based on the following principles:

- **PROMOTE BALANCE BETWEEN PAVESTONE'S SUSTAINABILITY AND THE QUALITY OF ITS PRODUCTS**

Ensuring economic stability;

Complying with the legal requirements associated with the activity, including the environmental aspect;

Promoting systematic monitoring of your organizational performance.

- **PROMOTE STAKEHOLDER SATISFACTION**

Satisfying the needs and expectations of interested parties, particularly customers;

Ensuring customer loyalty;

Providing excellent service and product;

Guaranteeing the confidentiality of processed data.

- **COMMITMENT TO SUSTAINABLE DEVELOPMENT**

Commitment to protecting the environment, including the prevention of pollution through the adoption of practices that minimize the environmental impacts arising from its activities, namely, electricity consumption, wastewater control, gaseous emissions and waste management.

- **ENSURE CONTINUOUS IMPROVEMENT OF THE ORGANIZATION'S PERFORMANCE**

Promoting an efficient internal organization, with high levels of product quality and accuracy;

Commitment to continuous improvement of the QEMS and environmental performance.

- **ENSURE ADEQUATE TECHNICAL SKILLS OF HUMAN RESOURCES**

Promoting the increase in employee skills necessary and appropriate for "knowing how to do" and improvement environmental behavior in the company;

Ensuring the updating, accountability and continuous training of employees, enhancing motivation and better performances.